



IT Modernisation: How we helped Kimberley Accommodation Group save up to \$240K



Location : Broome, Western Australia
Users : 101 - 200
Industry : Hotel & Accommodation
: kimberleyaccommodation.com.au

throughout the northwest of Western Australia. They are known for providing the best comfort and pricing for travellers of all kinds.

The group owns several establishments, including Bayside Holiday Apartments, Hotel Kununurra, Kimberley Hotel, Moonlight Bay Suites, Vaggs Wyndham Liquor, Matsos Broome Brewery, and Cable Beach House.

About Kimberly Accomodation Group

A hospitality and accommodations group dedicated to guest satisfaction.

Kimberley Accommodation Group is a family-run business established in 1982, with properties located

Business Objectives

- Modernise IT infrastructure
- Improve cyber security posture
- Optimise Microsoft licensing & IT costs
- Improve collaboration across site



Office Solutions IT lead Kimberley Accommodation Group's IT Transformation Project, saving them \$240K in IT costs

To enhance hospitality services for their customers year-round, Kimberley Accommodation Group partnered with Office Solutions IT to develop and roll out an IT transformation strategy, with managed IT support, across their remote locations during the peak season.

With this initiative, they streamlined up to \$240,000 in IT costs while strengthening their IT systems and cyber security. These upgrades will help lay a strong foundation for delivering outstanding accommodation, food, and beverage services to their guests.

The Challenges

Migrate across multiple remote sites

Kimberley Accommodation Group needed to upgrade their IT infrastructure to boost day-to-day operations and strengthen cyber security across their properties in remote Western Australia, including Broome, Halls Creek, Wyndham, and Kununurra. They also wanted this transformation completed within a set timeline to limit any disruptions to their operations as much as possible.

The Solution

Tailored IT transformation with security, operational, and business continuity improvements.

After a comprehensive assessment of their IT infrastructure, staff roles, and vendor relationship, an OSIT Virtual CIO worked closely with the Kimberley Accommodation team to develop a customised IT upgrade plan that targets their specific challenges.

Some key solutions in the IT transformation plan included on-site hardware replacements, system migrations, optimisation of Microsoft 365 licenses, and the implementation of cyber security measures

across all devices. Additionally, their internal IT staff also worked alongside our team to ensure a smooth implementation process.

The Results

All-around improvement of IT systems with minimal impact on day-to-day operations.

Following the onsite deployments and migration to a modern IT environment, the team at Kimberley Accommodation Group now enjoys a fast, secure, and reliable system that works to their advantage.

During the migration process, there was little to no downtime, thanks to the strategically designed transition plan led by the OSIT Virtual CIO. This seamless transition meant their team stayed productive and ready to deliver exceptional service during the busiest time of year.

With the assistance of an OSIT Virtual CIO, Kimberley Accommodation Group saved approximately \$240,000 on server-grade hardware and \$4,000 on Microsoft server licensing fees, all without compromising on performance. The migration also reduced their cyber security vulnerabilities, optimised their operational efficiency through Microsoft 365, and kept downtime to a minimum.

With this upgraded IT infrastructure and ongoing expert support, Kimberley Accommodation Group is well equipped to serve their customers now and into the future. 📞